

## ARMOR SERVICE: Integrated DARC Managed Services & Training

Turnkey eBusiness & Enterprise Server Solutions Pre-Tuned on HP Servers to Accelerate Implementation!

### Accelerated. Proven. Simplified.

Delivered in as little as 2 Weeks, ARMOR offers immediate ROI and long-term stability.

*"We make the investment on the technical implementation enabling your business to jump start the functional configuration immediately. This turnkey solution allows your enterprise to take advantage of Oracle's E-Business applications at a very competitive price!" - DARC Corporation*

### ARMOR SERVICE: DARC MANAGED SERVICES & TRAINING

DARC, with its many years of expertise with Oracle client environments, focuses on the following key services and mission:

- ? **ARMOR Customization & Implementation Consulting**
- ? **Product Development & Implementation**
- ? **Professional Consulting Services**
- ? **DARC Academy Training**
- ? **Managed Services & Support**
- ? **DARC Isix Applications & Data Conversion**
- ? **DARC Risk Mitigation Services**

**8 Hours of Applications DBA Support FREE**  
**One Year of Oracle License Support with the Option to Extend**

### ARMOR Applications Services & Support

- |  |                                    |
|--|------------------------------------|
| ? Application Conversion and ISIX        | ? Human Resources & Payroll        |
| ? Functional Support On-site             | ? Manufacturing                    |
| ? Installation, Upgrades, and Migrations | ? Order Management                 |
| ? Problem Analysis                       | ? Project Accounting               |
| ? Financials                             | ? Customer Relationship Management |

### ARMOR Managed Services

- |                                  |  |
|----------------------------------|--|
| ? Application Performance Tuning | ? Disaster Recovery Design and Support   |
| ? Backup & Recovery              | ? Code Triggers and Stored Procedures    |
| ? Database Design                | ? Installation, Upgrades, and Migrations |
| ? Database Configuration         | ? Oracle Application Server and Portal   |
| ? Database Conversion            | ? Oracle Enterprise Manager              |
| ? Database Maintenance           | ? On-site DBA Support                    |
| ? Database Performance Tuning    | ? Linux Migration                        |
| ? Database Security              | ? Problem Analysis                       |
| ? Data Warehouse Design          | ? Project Management                     |
| ? Develop PL*SQL Code            | ? Relational Data Modeling               |



## DARC ACADEMY TRAINING

### DARC Academy Management Training

- ? Executive Management Training
- ? End User Training
- ? Project Team Training
- ? Product Upgrade & New Features Training
- ? Specialized Workshops
- ? Technology Boot Camp
- ? Train the Trainer

### DARC Academy User Training

- ? Focus on key functionality and business processes
- ? Based on your selected application footprint
- ? Delivered Just-in-Time to achieve maximum project buy-in from users
- ? Instructor-led format with supporting classroom materials
- ? Additional full-range training services available

### ARMOR Applications Training

- ? Financial Reporting Training
- ? Order Entry and Processing Training
- ? Buyer Training
- ? Inventory Management Training
- ? Planner Training
- ? Field Sales Training

### End User Training Includes:

- ? Tailored delivery plan based on your module footprint
- ? One day of standard module Instructor-Led Training (ILT)
- ? Delivery by an experienced instructor/consultant at your facility \*
- ? Access to a DARC Training instance
- ? Courseware, including hands-on labs

\* Off site facilities available at an additional charge.

## INTEGRATED ARMOR HARDWARE: HP SERVERS & ENTERPRISE SOLUTIONS

### Option 1) RedHat Linux OS on HP Proliant ML350G4 Server

Dual 3.2 Ghz Xeon 1MB Processors with 4 GB DDR Memory and 3 x 72GB 15kRPM U320 Hard Drives

### Option 2) HP-UX OS on HP 9000 rp3440 Server

HP rp3400 with Dual Core 1.0 GHz/32-MB cache PA 8900 processor module with 4 GB DDR Memory 3 x 146 GB HotPlug Ultra 320 SCSI w/ RAID5 and HP server DVD-ROM drive on HP-UX 11i v2 OS

## INTEGRATED ARMOR SOFTWARE: ORACLE EBUSINESS & ENTERPRISE SERVER

### Oracle Applications 11i (11.5.10.2)

Two (2) installations of the Applications - One installation of the Applications and a second cloned copy for a total of two.

### Oracle 10g Database

Positions your business using Oracle's latest database with the applications.

Configured for Performance – Applications Already Upgraded!  
All Oracle Applications Pre-Tuned on HP Servers!

## MORE INFORMATION

Contact us to learn more about ARMOR Turnkey Oracle E-Business Solution on HP Servers from DARC. Download and print PDFs, view online presentations, take the ARMOR Survey, subscribe to the ARMOR Newsletter, and more at [www.DARCARMOR.com](http://www.DARCARMOR.com).